



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/3853431
Dated/दिनांक : 26-08-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	16-09-2023 14:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	16-09-2023 14:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Uttar Pradesh
Department Name/विभाग का नाम	Medical Health And Family Welfare Department Uttar Pradesh
Organisation Name/संगठन का नाम	N/a
Office Name/कार्यालय का नाम	Lucknow Hq
Item Category/मद केटेगरी	Cyber Security Audit - Security and Compliance Audit
Contract Period/अनुबंध अवधि	1 Year(s) 1 Day(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	1 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	1 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days

Bid Details/बिड विवरण

Estimated Bid Value/अनुमानित बिड मूल्य	100000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Payment Terms: 1. The payment will be made only after submitting the Security Audit Certificate and Security Assessment Report on

completion of Security Audit & SSL certification of UPMSCS website.

2. No advance payment shall be made.

3. No claim on account of any price variation / escalation shall be entertained.

4. All payments under shall be made to the account of the Agency.

5. Payment will be made either by means of Cheque or through RTGS (Real Time Gross Settlement System)/ core banking.

Scope of Work:[1692605642.pdf](#)

Cyber Security Audit - Security And Compliance Audit (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Audit needed	Security and Compliance Audit
Team Deployment	Off-site
Standards against which compliance needed	OWASP top 10 web application security risks and other applicable security standards
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity to be set as 1	Additional Requirement/अतिरिक्त आवश्यकता
1	Anusuya Prasad	226010,SUDA Bhawan, 7/23, Sector-7, Gomtinagar Extension, Lucknow-226010	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

INSTRUCTIONS TO BIDDERS & ELIGIBILITY CRITERIA

1. The bidder must be an empaneled agency of CERT-In.
2. The bidder must have successfully completed minimum three (3) Security Audits in CPSUs / Govt. / Private Organizations during last three years. Copy of work order and completion certificates shall be attached.
3. The bidder must have a support office with a help desk facility in their office.
4. The bidder should be duly registered with the relevant tax authorities such as GST, etc. and documentary evidence for such registration shall be furnished.
5. Bidders are requested to submit the necessary documentary evidence for the aforesaid information along with their bid.
6. The quotations shall be sent by registered post or by courier or by hand to the U.P. Medical Supplies Corporation Ltd., Lucknow.

BID PRICES

1. The prices shall be quoted in Indian Rupees only.
2. All taxes, duties, levies applicable etc. shall be clearly indicated.
3. Prices quoted must be firm and shall remain constant throughout the period of validity of bid and shall not be subject to any upward modifications, whatsoever.

BID EVALUATION

1. **During Eligibility Criteria Evaluation**, bidder's details shall be evaluated with reference to the required Eligibility Criteria as mentioned in this tender document and subsequently the bids of only eligible bidders shall be considered for final evaluation.
2. **The price bids shall be evaluated** as under:
 - (a) The bidder whose evaluated price is found to be lowest (L-1), shall be considered for placement of Work Order for Conducting Security Audit of UPMSCL website with SSL.
 - (b) UPMSCL reserves the right to accept or reject any or all the proposals without assigning any reason thereof.

WORK PERIOD

The completion of the work shall not take more than 30 days from the date of issue of work order. Period which covers from commencement of initial audit of identified security vulnerabilities along with remedial solutions/recommendations, fixing those vulnerabilities by concerned department of UPMSCL website to the issuance of final security audit certificate by the auditing firm.

PAYMENT TERMS

1. The payment will be made only after submitting the Security Audit Certificate and Security Assessment Report on completion of Security Audit & SSL certification of UPMSCL website.
2. No advance payment shall be made.
3. No claim on account of any price variation / escalation shall be entertained.
4. All payments under shall be made to the account of the Agency.
5. Payment will be made either by means of Cheque or through RTGS (Real Time Gross Settlement System)/ core banking.

SCOPE OF WORK

Primary objective of the security audit exercise is to identify major vulnerabilities of the UPMSC website from internal and external threats. Once the threats are identified and reported, the auditor should also suggest acceptable and possible remedies.

Organization	URL
Uttar Pradesh Medical Supplies Corporation Ltd., Lucknow	http://upmscl.in
Uttar Pradesh Medical Supplies Corporation Ltd., Lucknow	http://upmsc.in

The Auditor is expected to carry out an assessment of the vulnerabilities, threats and risks that exist in the above UPMSC website through Internet Vulnerability Assessment and Penetration Testing. This will include identifying remedial solutions and recommendations for implementation of the same to mitigate all identified risks, with the objective of enhancing the security of the UPMSC website. The audit of the UPMSC website should be conducted in conformity with Department of I. T. & Electronics, Govt. of UP/India audit guidelines.

1. **Audit Environment:** - Audit can be done on-site or off-site.
2. **Roles and Responsibilities:** - The auditor responsibilities need to articulate not just the audit tasks, but also the documentation of their activities, reporting their actions etc. and providing necessary guidance to the developer as and when requested during the audit phase.
3. **Audit Report:-** Security Audit Report should clearly state that these web-page(s), including the backend database and scripts, if any, are free from any vulnerability and malicious code, which could be exploited to compromise and gain.
4. **The final security audit certificate for the UPMSC websites should be in compliance with Department of I.T. & Electronics, Govt. of UP/India standards and submitted to UPMSC.**

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export

experience.

11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---